



Dear TRAVELER:

Below you will find your identification card which provides proof of evacuation and repatriation insurance coverage for business travel abroad between \_\_\_\_\_ through \_\_\_\_\_. Your **Participant ID: 2521293** under the protection plan policy number: **23 CC008496-BL-ENR**.

Should assistance be required, please contact Team Assist to open up a case. Their contact information can be found on the front of the ID card. Please be sure to provide your policy number and state that you are with the Virginia Commonwealth University. This will enable us to properly identify you as a covered participant under this insurance.

Please refer to your coverage brochure for information on benefits available to you. If you should have any questions regarding your plan, please contact us at 800-303-8120.

We look forward to providing the best coverage and service to you and we hope that you have a nice time abroad.

Sincerely,

Cultural Insurance Services International

**CISI**  
CULTURAL INSURANCE  
SERVICES INTERNATIONAL

**GROUP SPONSOR: VIRGINIA COMMONWEALTH UNIVERSITY**  
Your protected plan policy number is 23 CC008496-BL-ENR  
Your participant ID is 2521293

Participant Name: \_\_\_\_\_  
Coverage Dates: \_\_\_\_\_ to \_\_\_\_\_

**BLANKET COVERAGE**

For any questions pertaining to your insurance plan including provider referrals and eligibility verification please contact CISI at 1-800-303-8120 or email [claimhelp@mycisi.com](mailto:claimhelp@mycisi.com).  
You may submit claims to CISI One High Ridge Park Stamford, CT 06905

KEEP THIS CARD WITH YOU AT ALL TIMES

It is proof of identification as an insured under this plan. If you lose it or have questions about your insurance coverage, contact your sponsor or call CISI at 1-800-303-8120.

Should an emergency arise, I authorize any medical provider to release information regarding my condition to CISI or their insurance provider/emergency assistance services, and I understand they may contact my next of kin or my nominated emergency contact without my prior consent.

To access your plan information and a variety of resources and links, please go to [www.culturalinsurance.com/login](http://www.culturalinsurance.com/login) and provide your username and password.

**For emergencies only**  
Call ON CALL INTERNATIONAL at 877-714-8179 (in U.S.), 603-952-2660 (call collect from outside the U.S.), Email: [MAIL@ONCALLINTERNATIONAL.COM](mailto:MAIL@ONCALLINTERNATIONAL.COM).  
Your Team Assist ID # is 23 CC008496-BL-ENR.